

pathways

NEWS

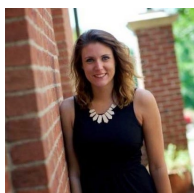
WHAT'S HAPPENING

DID YOU KNOW...

Advising Holds are now in the platform as categories! Now you can easily see if a student still has an advising hold. Look for "Advisement Hold Fall Term" in the categories section on a student's overview tab to see if a student's fall term advising hold has been released.

The Best Practices Working Groups were well attended by advisors across Pitt. Pathways Best Practices, Tips, Questions and Answers were discussed. Review the [Best Practices Working Group Notes](#) to reference answers to general questions.

Midterm Grades are coming soon! This information should be in the platform by early April.



Pathways Success Stories

"Here in SCI, we were fortunate to be able to adopt Pathways as part of the development of our new Advising Center. During a time of transition that could have been confusing for students, we were glad to offer them a system that made their advisors so easily accessible.

I have especially appreciated the campaign feature, and the sync with my Outlook calendar. I can target specific student groups, invite them to schedule an appointment, and they are provided with my accurate and up-to-date availability. I also maintain general availability, so students can schedule an appointment even if they aren't in a campaign. Either way, I never have to worry about scheduling conflicts!

We are excited to learn more about what Pathways can do, and continue integrating it into our practice".— **Rachel Parkes, Undergraduate Academic Advisor, School of Computing and Information**

Referral System

Remember, in spite of everything that is going on, the referral system on the Pittsburgh Campus is up-and-running! This month we feature the Office of International Services Referral: A referral to **Office of International Services** should be made when a made for international students when interest in an internship/field placement, withdrawal from classes after Add/Drop, Leave of Absence, transfer to a different institution or Post-Graduation Plans. When the referral is made, the OIS will respond with a personalized message about how to best get in touch with OIS. Check out the most up-to-date referrals [here](#).

REMOTE ADVISING

Good Practices in Virtual Advising

We have put together some [resources](#) to help advisors make the transition to remote advising.

A few things to highlight:

- Communication is key! Be sure to communicate with students about which method(s) you will use to connect with them. The Dietrich School has drafted an excellent template message, so you don't need to re-invent the wheel
- You can include a phone number or URL to your availability that will be displayed to students in email confirmations and reminders
- You can download a [Zoom plugin](#) to make it easy to turn Outlook meetings into Zoom meeting.